



For more information, please contact your wireless carrier




or call (800) 323-7339

Full Program Details can also be found at www.mobilsure.com



**YOU JUST LOST YOUR PHONE.**



**NOW WHAT DO YOU DO?**

Protect your wireless lifestyle.



PHONES CAN'T SWIM!

Recent estimates indicate that one in three wireless phones will be lost, stolen or damaged this year. And replacing your phone will likely cost you more than what you originally paid for it.

That's why MobilSure makes available to you a wireless phone insurance program. This program offers affordable protection you need to cover you phone from loss, theft, damaged, and mechanical and electrical failure\*.

Your wireless insurance plan is offered and administered by MobilSure – a leader in wireless protection programs for rural and small metropolitan wireless carriers, in partnership with your service provider. Insurance coverage is underwritten by ARGONUAT GREAT CENTRAL INSURANCE COMPANY, an AM Best-rated

COMPREHENSIVE COVERAGE

MobilSure offers full protection for your mobile phone, standard battery and charger (as part of a covered loss). Our program covers:

- ✓ Loss
- ✓ Theft
- ✓ Damage
- ✓ Liquid Damage
- ✓ Mechanical & Electrical Failure (after warranty period)

All for a low monthly premium of \$4.99 applied directly to your wireless bill. In the event of an approved loss, a non-refundable deductible will be collected before you receive your replacement phone. Deductibles are based on the make and model of the handset filed in the claim.

(See Deductible schedule)

HOW DO I FILE A CLAIM?

Filing a claim is easy - just follow these simple steps: 1. The following information is required for us to process your claim in timely manner:

- Your wireless phone number
- Your wireless phone make and model
- If your phone was lost or stolen, a police report case number, precinct phone number, and officers name and badge number may be required.

2. Was your phone lost or stolen? Contact Simmetry Communications to suspend your account immediately.

3. Call MobilSure at (800) 323-7339 within 30 days of the incident to file your claim. We will collect all of the information and process your claim right away. It takes just a couple of minutes. After your claim has been approved, you will be information about receiving your replacement phone. A non-refundable deductible is required for each approved claim. (See Deductible Schedule.)

You'll be back using your phone in no time!

WIRELESS HANDSET INSURANCE PROGRAM

**\$4.99 per/mo.**

**Tiered Deductible based on equipment make and model**  
*See Deductible Schedule*

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**Program Covers**

✓ Phone ✓ Battery\* ✓ Charger\*

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**Against**

✓ Loss	✓ Mechanical/Electrical failure (after Mfg. Wrty Expires.)
✓ Theft	
✓ Damage	
✓ Liquid Damage	

\* As a part of covered loss

## FREQUENTLY ASKED QUESTIONS

### *Why do I need wireless equipment insurance?*

When you sign up for wireless service, your new wireless handset is most likely deeply discounted, in return for your signing a contract with your carrier. This practice is good for wireless carriers as well as wireless consumers.

But what happens when that phone is lost, stolen, or damaged? Replacing your handset will probably be more expensive, as the retail value is a lot higher than the price you pay when you sign up for service.

That's where insurance comes in - with wireless equipment insurance, you will have peace of mind knowing that your wireless phone is covered at all times against unexpected surprises whether it be an accident or theft.

Just how affordable is wireless device insurance? Coverage for your phone, standard battery, and standard charger is just \$4.99 per month.

There are no extra bills or checks to write every month - your insurance premium is conveniently added to your wireless bill. And in the event of a claim, you pay a small deductible for your new phone instead of full retail price.

### *How do I sign up for this protection?*

Simply tell the sales associate at the time of your purchase that you're interested in wireless insurance. Coverage is only available when you first sign up for cellular service, or when you upgrade to a new phone.

### *Will my replacement equipment be exactly the same as my current phone?*

Every effort will be made to replace your phone with the exact model. However, in the event that the exact model is not available, your phone will be replaced with equipment of a similar kind, quality, and functionality.

### *How can I get more information about this program?*

Visit us online at <http://www.mobilsure.com>, or call our toll free information line at (800) 323-7339. We're open Monday - Friday from 9 a.m. - 7 p.m. CST and Saturdays 9 a.m. - 6 p.m.

## DEDUCTIBLE SCHEDULE

### SIMMETRY COMMUNICATIONS - HANDSET PROTECTION PROGRAM

THE APPLICABLE DEDUCTIBLES THAT APPLY RANGE FROM A MINIMUM OF \$35 TO A MAXIMUM OF \$125 AND ARE SET FORTH IN THE DEDUCTIBLE SCHEDULE BELOW:

#### Tier 1: \$35 Deductible

Nokia 2610	Nokia 3120
Nokia 3220	Nokia 3620
Nokia 6010	Nokia 6030
Nokia 6061	Nokia 6800
Samsung X426	Samsung X496
Samsung X506	LG C1300i
LG 1150	

#### Tier 2: \$50 Deductible

Nokia 6101	Nokia 6102
Nokia 6103	LG 1400i
Motorola L6	Sony Ericsson Z500
Sony Ericsson Z520	

#### Tier 3: \$75 Deductible

Motorola RAZR V3	Motorola PEBL
Waxess DMODECT	

#### Tier 4: \$100 Deductible

Motorola RAZR V3i	Motorola L7
Nokia 6682	

#### Tier 5: \$125 Deductible

Treo 650	Motorola KRAZR
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If your handset or device is not listed above,  
Please go to <http://www.mobilsure.com/simmetry/matrix.aspx> to determine your applicable deductible.

## TERMS AND CONDITIONS

### *What's covered?*

Loss, theft, and damage of wireless device.

### *How much will be added to my monthly bill?*

\$4.99 per line. The wireless device that is claimed must have a valid IMEI, ESN or SIM registered and active with Simmetry at the time of the loss, theft, or damage.

### *How long is the approval process?*

Typically you can pick up your replacement device at a Simmetry Store on the same day that your claim is approved.

### *What type of replacement phone will I receive?*

Your replacement phone will be new and of like kind and quality.

### *What are the claim limits?*

You are limited to two claims in any 12 month period per line.

### *How do I file a claim?*

Call MobilSure's customer care center toll free at 800-323-7339. Claims may be filed Monday - Friday from 9 a.m. - 7 p.m. CST and Saturdays 9 a.m. - 6 p.m.

You must be the account holder and report the claim within 30 days after the loss, theft or damage.

### *What is the limit per claim?*

\$750 per Claim.

### *What is the deductible?*

Your deductible will be based on the make and model of the equipment for which you make a claim, and will fall into one of five categories: \$35, \$50, \$75, \$100 or \$125. Please consult the Deductible Schedule for device-specific information.

### *What about my SIM card?*

A new SIM card will be provided to you as part of your replacement equipment for lost or stolen phones or when the SIM is damaged such that it is unusable.

Underwritten by ARGONUAT GREAT CENTRAL INSURANCE COMPANY.